# Cost Plus Drugs Pharmacy
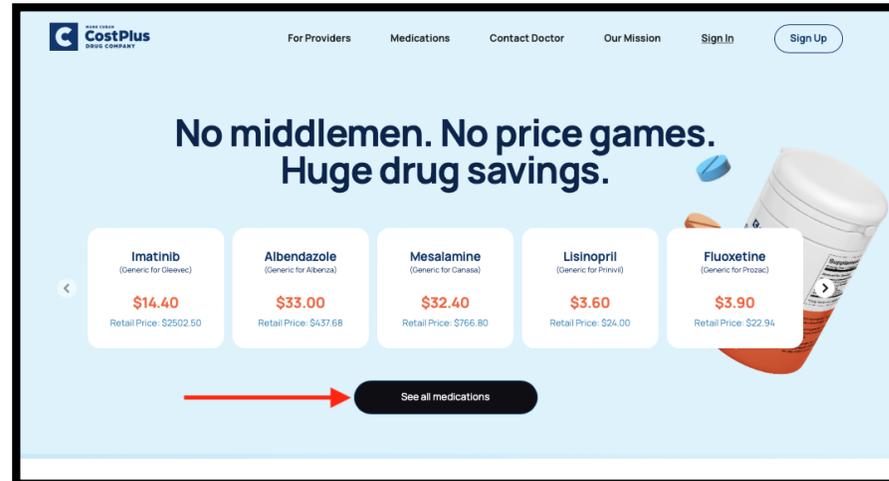
Insurance Member

How to use Cost Plus Drugs
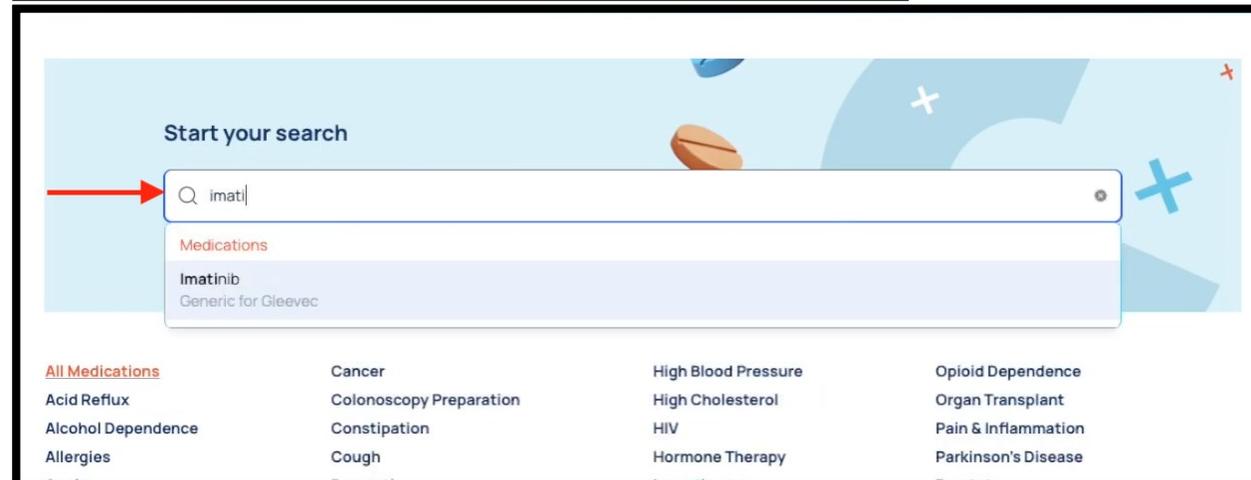
# How to use Cost Plus Drugs

**1.** Visit CostPlusDrugs.com and click *See all medications* to see if the pharmacy carries your medication



**2.** Type your medication name in the search bar or see *All Medications* list below
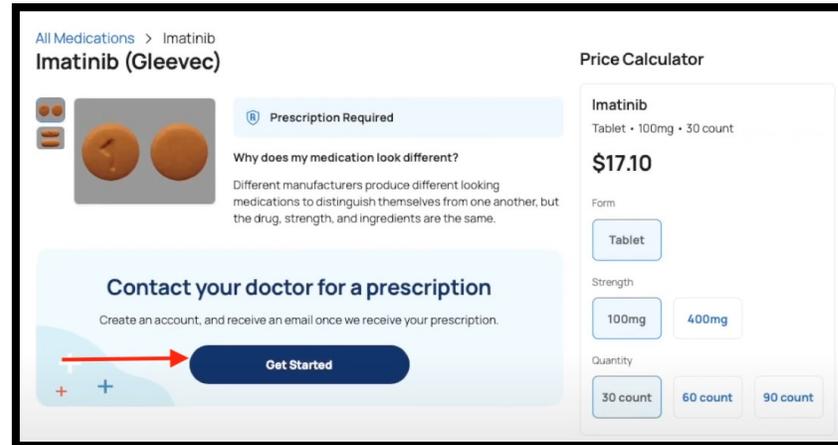
- Click on medication name to view medication information
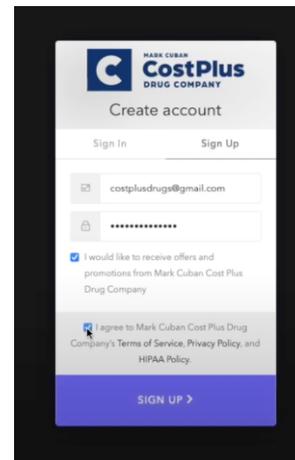
# How to use Cost Plus Drugs

**3.** If you see your medication, create an account by clicking *Get Started* or *Sign up*
- If you already have an account with CostPlusDrugs.com, you may skip steps 3-10



**4.** To create an account, enter your email address and password
- Click *I would like to receive offers and promotions from Mark Cuban Cost Plus Drug Company*
- Click *I agree to Mark Cuban Cost Plus Drug Company's Terms of Service, Privacy Policy, HIPAA Policy, and Informed Consent*
- Click *Sign Up*
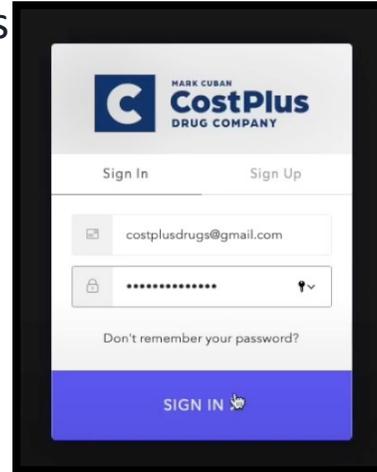


**5.** Confirm email address
- Cost Plus Drugs will email you to confirm your email address
- Open the email from Mark Cuban Cost Plus Drug Co.
- Click the *Confirm email address* button
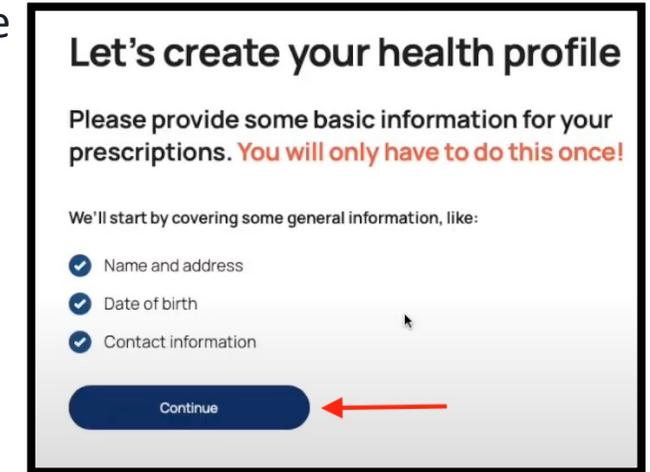- The Cost Plus Drugs website will open
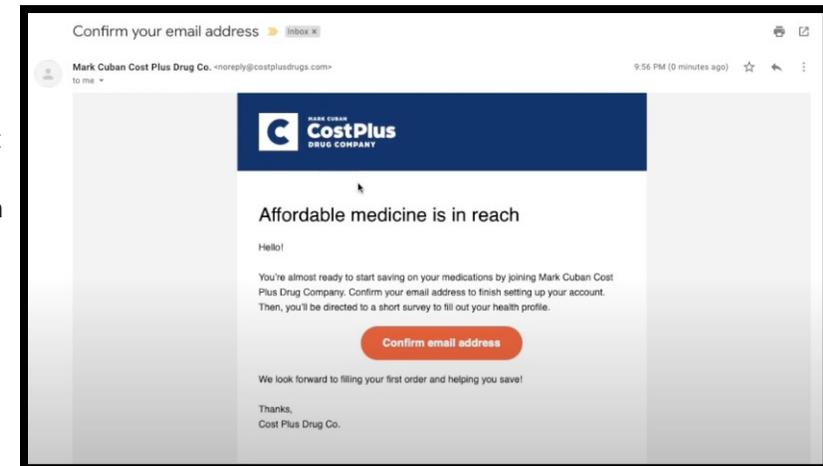
# How to use Cost Plus Drugs
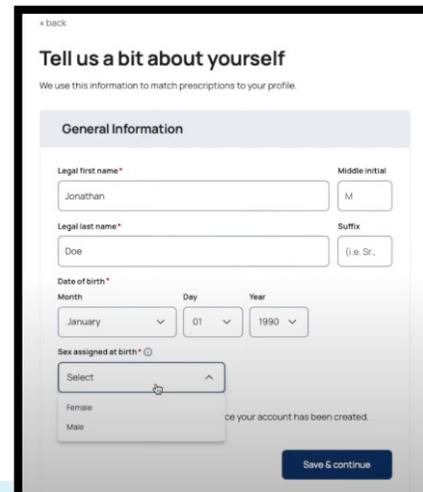
**6.** Log into the Cost Plus Drugs website
- use your email address and the password you created
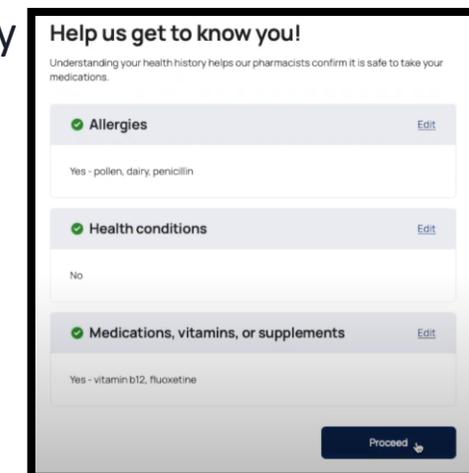


**7.** Click *Continue* to complete your health profile



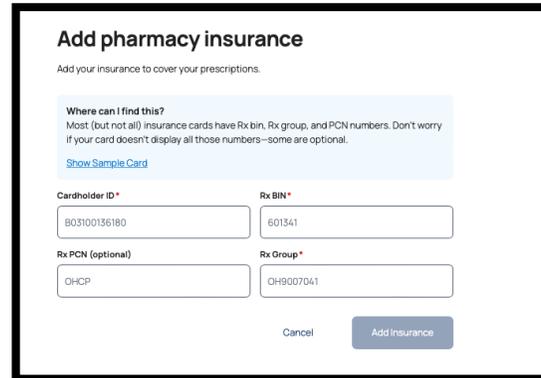**8.** Complete general information form and click *Save & continue*



**9.** Click *Edit* for each category to enter your Allergies, Health Conditions, & Medication information
- Click *Proceed* once complete

# How to use Cost Plus Drugs

**10.** Enter your pharmacy insurance card information in the *Add pharmacy insurance* screen and click *Add Insurance*

**Add pharmacy insurance**

Add your insurance to cover your prescriptions.

**Where can I find this?**
Most (but not all) insurance cards have Rx bin, Rx group, and PCN numbers. Don't worry if your card doesn't display all those numbers—some are optional.

Show Sample Card

Cardholder ID *
B03100136180

Rx BIN *
601341

Rx PCN (optional)
OHCP

Rx Group *
OH9007041

Cancel    Add Insurance

**11.** Click *How to contact your doctor* for information to help when asking your doctor to send a new prescription to the pharmacy
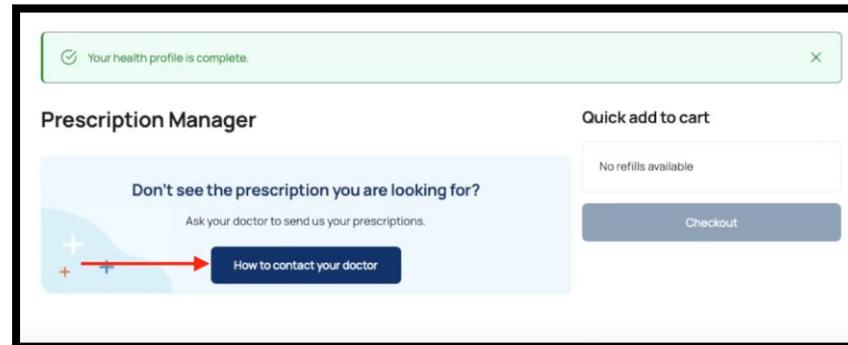
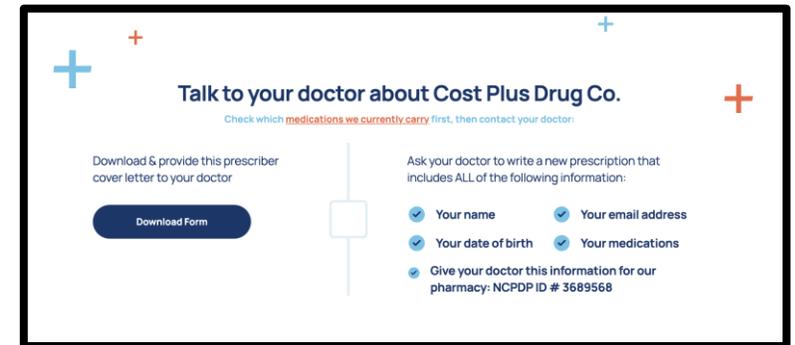Your health profile is complete.

**Prescription Manager**

Quick add to cart

No refills available

Don't see the prescription you are looking for?

Ask your doctor to send us your prescriptions.

How to contact your doctor

Checkout

**Talk to your doctor about Cost Plus Drug Co.**

Check which medications we currently carry first, then contact your doctor:

Download & provide this prescriber cover letter to your doctor

Download Form

Ask your doctor to write a new prescription that includes ALL of the following information:

- Your name
- Your email address
- Your date of birth
- Your medications
- Give your doctor this information for our pharmacy: NCPDP ID # 3689568
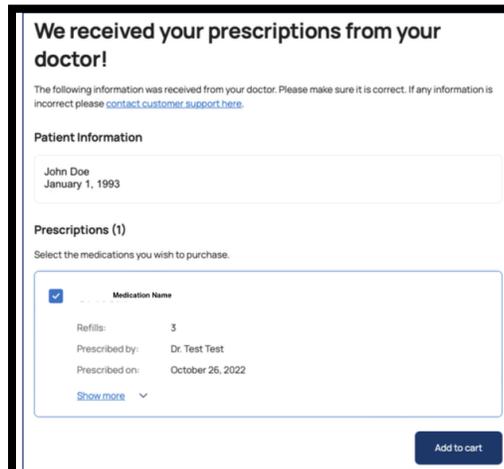
# How to use Cost Plus Drugs

**12.** Cost Plus Drugs will email you within 24 hours after receiving the prescription from your doctor
- Open the "Check out now" email and click the *Check out now* button to log into costplusdrugs.com
- Note: If you do not receive an email from noreply@costplusdrugs.com that says, "Check out now", then they have not received your prescription
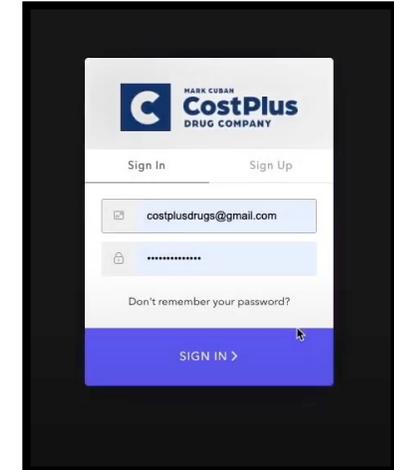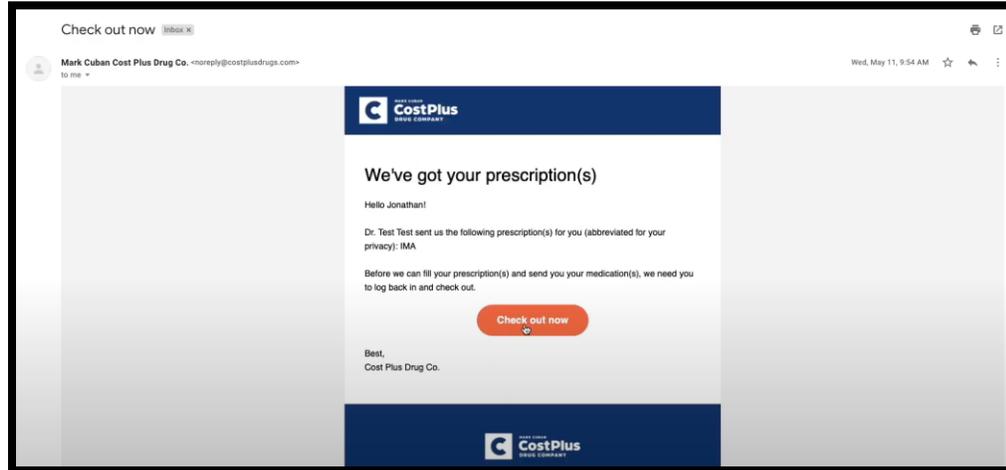




**13.** You will see "We received your prescriptions from your doctor!"
- Your new prescription(s) will be listed
- Click the *Add to cart* button
- Note: You can also click *Prescription Manager* to view all your prescriptions

# How to use Cost Plus Drugs

**14.** View your cart and click *Request insurance price* to have the pharmacy process the prescription under your insurance

- The request insurance price can take ~30 seconds
- You can wait or leave the session. We will email you once your insurance request has been verified.
- Note: If your request requires review or triage, we will email you once the request is complete.

**15.** Once the insurance price has been confirmed, you will see your price with insurance (copay amount) and the price without insurance.

- Select the price you want to checkout with
- Click the *Proceed to checkout* button
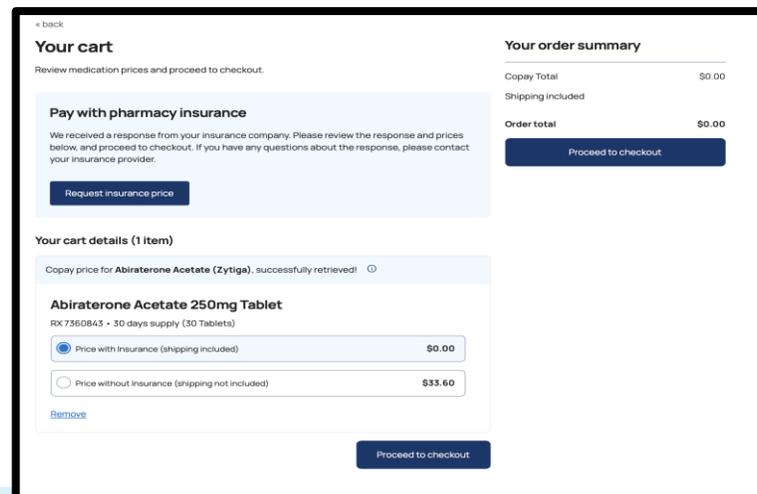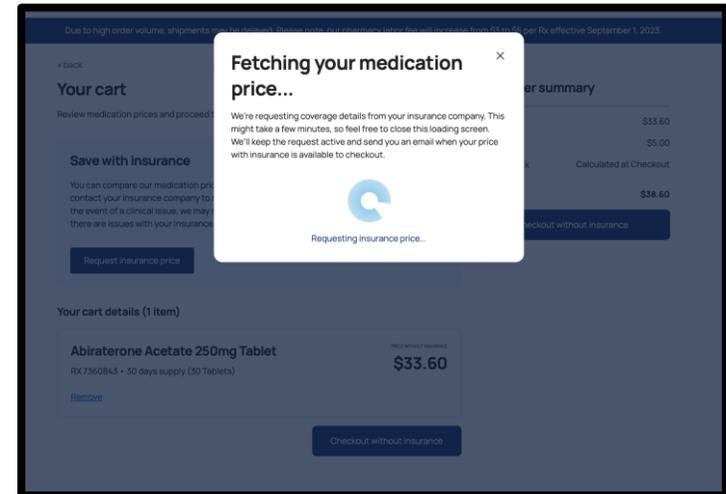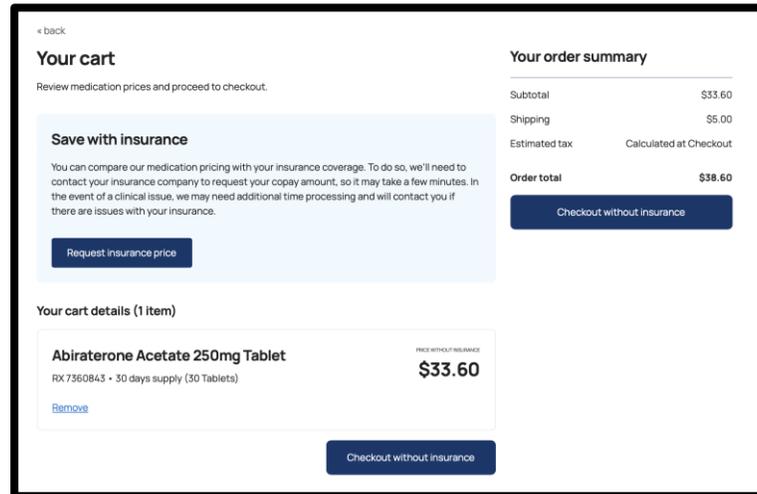
# How to use Cost Plus Drugs

**16.** Review your health history, then click *Proceed to checkout*



**17.** Select or enter your shipping address, shipping speed, and payment information
- Standard shipping is included with insurance coverage price (5-7 business days after fulfillment)
- You will be responsible for the expedited shipping cost difference (3-5 business days after fulfillment)

# How to use Cost Plus Drugs

**18.** Review your order information and click *Place order*
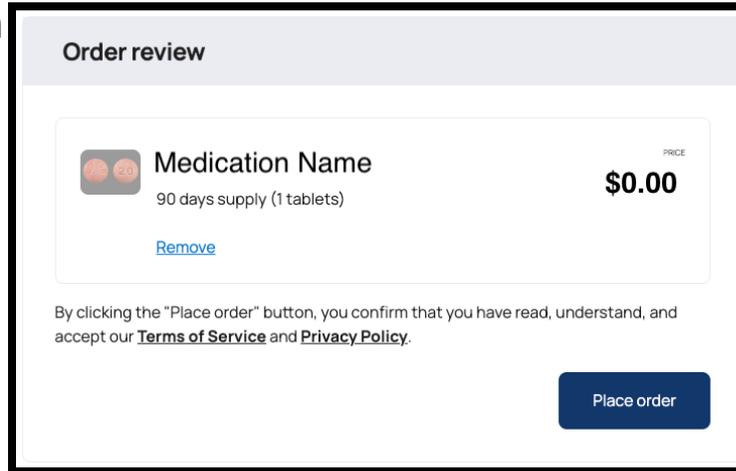


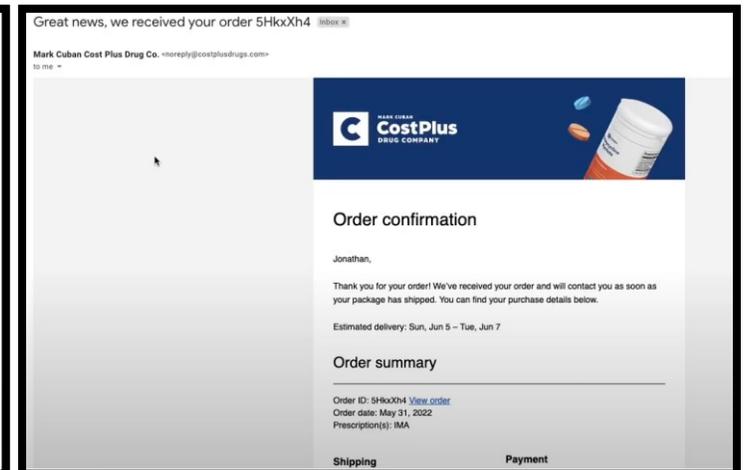**19.** View your order summary confirmation screen
- Cost Plus Drugs will email you an order confirmation email
- Once you have placed your order it takes 2-3 business days for us to ship your medications to you
- Once the order has been shipped, Cost Plus Drugs will email you order shipping status and tracking details